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--JOURNAL ARTICLES--

Factors affecting frontline workers' satisfaction with supervision.

Noelker LS, Ejaz FK, Menne HL, Bagaka's JG.

J Aging Health. 2009 Feb; 21(1): 85-101.

<http://www.ncbi.nlm.nih.gov/pubmed/19144970>

Advances and issues in personal care.

Robyn Stone and Robert Newcomer

Clin Geriatr Med. 2009 Feb; 25(1): 35-45.

[http://www.geriatric.theclinics.com/article/S0749-0690\(08\)00062-1/abstract](http://www.geriatric.theclinics.com/article/S0749-0690(08)00062-1/abstract)

--REPORTS--

Is New York prepared to care? A comprehensive coverage solution for home care workers.

Health Care for Health Care Workers

Paraprofessional Healthcare Institute (May 2009, .pdf format, 58p.)

<http://www.directcareclearinghouse.org/download/NY-HCAcoverage2009.pdf>

Implementing change in long-term care: A practical guide to transformation.

Barbara Bowers, Kim Nolet, Tonya Roberts and Sarah Esmond

Advancing Excellence in America's Nursing Homes (April 2009, .pdf format, 134p.)

[http://www.nhqualitycampaign.org/files/Implementation\\_Manual\\_ChangeInLongTermCare.pdf](http://www.nhqualitycampaign.org/files/Implementation_Manual_ChangeInLongTermCare.pdf)

Health insurance coverage of New York State's home care aides: Findings from a 2008 survey outside of New York City.

Health Care for Health Care Workers

Paraprofessional Healthcare Institute (April 2009, .pdf format, 24p.)

<http://www.directcareclearinghouse.org/download/NY-HCAsurvey2009.pdf>

State investment in culture change toolkit.

Institute for the Future of Aging Services (c2008, .pdf format, 61p.)

[http://www.aahsa.org/uploadedFiles/IFAS/quality\\_improvement/Culture\\_Change\\_Toolkit/Culture%20Change%20Tool%20Kit%204.09Final.pdf](http://www.aahsa.org/uploadedFiles/IFAS/quality_improvement/Culture_Change_Toolkit/Culture%20Change%20Tool%20Kit%204.09Final.pdf)